

AIRPORT PICK UP PROCEDURES

- **Standard arrival**

1 hour wait time is allowed from the time flight is landed

- **Work or study visas and new immigrants arrival**

Please advise our office at the time of booking if you need to apply work or study visas, or if you are new immigrants

Domestic Arrivals:

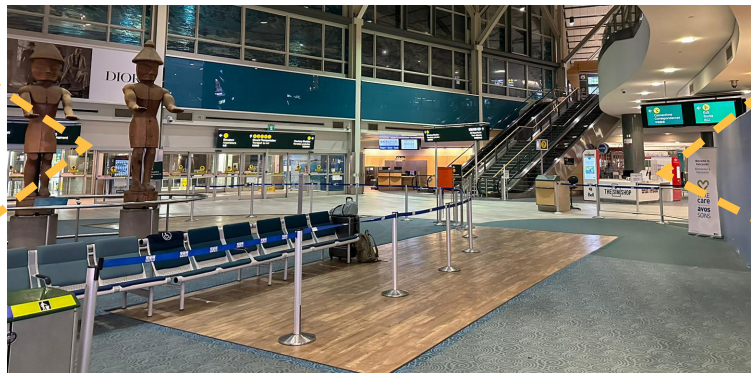
- *Welcome to BC Vancouver!*
- Upon exiting the aircraft please proceed to your designated baggage carousel
- On level 2 arrivals, your chauffeur will be waiting with a paging board bearing your name in bold
- NOTE: It is possible to exit on level 3 departures, but one should proceed via either escalator or elevator to level 2 arrivals to connect with the chauffeur

International Arrivals:

- *Welcome to BC Vancouver!*
- Upon exiting the aircraft first proceed to immigration
- Collect your luggage at the baggage carousels
- Then proceed through customs
- You will then enter the International Reception Lobby (IRL). Where the chauffeur will be waiting immediately on your right with a paging board bearing your name in bold.



Wooden Sculptures



Designated Area for Chauffeur

Please contact our office immediately at 604-377-1618 (24 hours) should any problems arise.